### **APPENDIX 2**



# **Conwy and Denbighshire Community Safety Partnership**

**Sub-regional Action Plan for 2015/17** 

(Approved Nov 2015 / Updated April 2016)

### Conwy and Denbighshire Community Safety Partnership Plan 2015/17

The recent North Wales Safer Communities Board (SCB) has established a number of "focus" areas for crime and disorder in North Wales based on the North Wales Strategic Assessment and the Police Crime Commissioner's Plan. This has been developed into a North Wales SCB plan outlining the regional focus for the SCB and local focus for the Community Safety Partnerships (CSPs). The recommended areas for CSP focus are listed below;

#### 1. Reduce crime and disorder in the area

- 1.1. Reduce victim based crime
- 1.2. Reduce ASB
- 1.3. Support vulnerable people to prevent them becoming victims of crime
- 1.4. Reduce repeat incidents of victim based crime and ASB for victims and perpetrators
- 1.5. Work with MARAC to manage the levels of repeat victims of Domestic Abuse
- 1.6. Deal effectively with high risk cases of Domestic Abuse and Sexual Violence
- 1.7. Increase the confidence in reporting Domestic Abuse and Sexual Violence
- 1.8. Increase awareness amongst young people of sexual violence

#### 2. Combat substance misuse in the area

2.1. Reduce substance misuse

### 3. Reduce reoffending

- 3.1. Adult reoffending
- 3.2. Children and young people reoffending

As recommended all of the above areas will be included in the local Conwy and Denbighshire Community Safety Partnership plan for 2015/16. In addition the following local priorities will also be included following consultation with the members of the Conwy and Denbighshire Strategic Group.

#### 4. Local priorities

- 4.1. Provide appropriate response to environmental crime
- 4.2. Reduce crime linked to licensed premises and taxis
- 4.3. Improve confidence in reporting ASB to LA

The following plan aims to detail the actions and initiatives the Conwy and Denbighshire CSP has in place to contribute towards the focus areas for 2015/17.

## 1. Reduce crime and disorder in the area

Actions / Initiatives	Target Date/ secured project	Frequency/ Activity	Agency / Funding	Desired Outcome	Performance measure if available
OWL alerts Via North Wales Police, Twitter LA/NWP accounts and Conwy Trading Standards facebook utilised to raise awareness.	Weekly updates	Regular weekly messages sent out via Police and Local Authority Twitter accounts.  ConwyTrading Standards facebook accounts used to warn of any distraction burglaries In Conwy.	NWP/ LA/ CSP	To keep residents and business in Denbighshire and Conwy up to date with any incidents that might result in further crimes being committed.	
Denbighshire to explore additional social media options.	2015-2016	Emlyn Jones- Public	DCC LA		
5 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Surveys are	protection			
Denbighshire to identify home surveys carried out by the housing grants team	ongoing the CSP need to capture the data in	Denbighshire  Capture the data.	DCC LA		
	2015-2016				
Cocooning to multiple addresses in the vicinity of a crime to statistically reduce the chances of becoming a victim of crime	As and when there are burglaries	Ad Hoc	NWP	To prevent other residents in the area of a burglary becoming a victim,	Reduction in the number of burglaries in a specific area as identified in the

Home and business security surveys carried out to highlight target hardening measures to reduce the chances of becoming a victim of crime.	As and when requested	Ad hoc	NWP/ DCC LA housing enforcement	Designing out crime	cocooning area. Reduction in the number of businesses falling victims to crime.
Attendance at community events with local Neighbourhood Watch Volunteers to promote home safety and target hardening.	On average 5 events per month held	Approx 15 events per quarter attended in DCC and CCBC	NWP	To keep the community updated on crime prevention and help to reduce opportunist burglaries by informing residents about basic crime prevention.	Reduction in the number of burglaries general safety awareness.

1.2 Reduce ASB				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Antisocial behaviour coordinator- Police focussed work. (Police Crime Commissioner ring fenced funding for ASB)	Post Sustained until March 2016 via the PCC	PCC funded post to work alongside LA funded ASB officer in Conwy to ensure all cases of ASB can be cross- referenced. Denbighshire do not have a Local Authority Funded	Post is funded by the PCC- £22,000	Reduction in the number of ASB cases reported to the Police and Local Authority
		ASB officer, ASB is reported via various departments in Denbighshire and any cross referencing would be done by officers contacting North Wales Police to check out		

		information. Any joint ASB issues are coordinated by the CSP Manager.		
Conwy Local Authority funded ASB officer	Revenue funded post	Post staffed via Conwy	This is a core funded post for Conwy LA.	Reduction in the number of ASB cases reported to the Police and Local Authority
Implementation of the 2014 ASB Act  Further ASB training to consolidate training	All processes should be available online by the end of 2015-2016	Work carried out by the PCC and LA funded officers in conjunction with NWP.  All processes now in place. LA currently updating the ASB policy.  NWP policy recently amended and will soon be ratified.	Fully funded work as above	That all Policies and Procedures are the same across North Wales.
already provided to be carried out in Denbighshire with various services that use the ASB Legislation.	December or January 2016	DCC Public Protection Manager to arrange further training.		
CSP to provide a tasking budget for emerging issues raised in ASB tasking	Funding secured for 2015-2016	All activity and spend coordinated by the ASB tasking group and monitored by the CSP	£10,000 grant received from the PCC	Reduction in the number of ASB cases reported to the Police and Local Authority
Police ASB Officer, NWP	Post in place revenue	Full time post	Funded post with NWP CS Dept	Reduction in the number of ASB cases reported to

funded by		the Police and Local
the Police		Authority

1.3 Support vulnerable people to prevent the				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Mobilise Neighbourhood Watch volunteers to do crime prevention road shows in shopping centres and supermarkets.	On average 5 events per month. Christmas and Easter main times for crime prevention events	On average 4 sessions per month held.	We have a core team of volunteers who carry out this work in Both Counties and man a drop in one stop shop in Llandudno. This costs £4,000 of PCC funding.	Reduction in the number of burglaries general safety awareness.
Neighbourhood Watch volunteers to prepare all Cold calling packs for Conwy and Denbighshire and all New Neighbourhood Watch schemes packs for Conwy and Denbighshire. They also arrange for the signage to be put up in each area.	Packs prepared as and when the consultation is completed	Hundreds of packs created each month and distributed to NPT's	We have a core team of volunteers who carry out this work and man a drop in one stop shop in Llandudno. This costs £4,000 of PCC funding.	Increase the number of cold Calling Control Zones in Conwy and Denbighshire
Provide target hardening to vulnerable people	Target hardening provided as and when victims or vulnerable people are	Target hardening supplies stored with NHW all PCSO's are aware of the equipment for both Counties.  NWP CS ALOS & PCSOs also	Items purchased with proceeds of crime. No costs this year.	Empowering residents in Conwy and Denbighshire to feel safe in their own homes. Also a reduction in burglaries.

	identified.	issue TH eqpt dependant on severity / vulnerability. If equipment not issued, advice and signposting follow the site survey.		
Safe Places Pilot in Conwy	Pilot will be reviewed at the end of 2016-2015	Ensure there are establishments in public places signed up to the scheme where vulnerable people who have registered can find refuge and receive help.	Police Community Safety Team to report back on the pilot.	Number of Safe places established (baseline stats for future years as this is a new project)
Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Funding secured for 2015-2016	On average we have support over 150 victims each year with this service	Funded via the PCC grant- £7,000	The number of Domestic Abuse Victims helped by the service. Satisfaction rates can also be included.

1.4 Reduce repeat incidents of victim based				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired outcome
Safer Conwy and Denbighshire establish No Cold Calling Zones in areas plagued by Cold Calling and distraction burglaries. All of this work is intel based via the Police and Trading Standards.	Ongoing	This is a Partnership project with Trading Standards and the CSP taking the lead role.	Signs purchased in previous years. No cost at present.  NHW volunteers create all the packs. Funding as in 1.3	The number of cold Calling Control Zones in Conwy and Denbighshire
DCC to evaluate the Cold Calling Zones already in place.	2015-2016	Ian Millington- Trading Standards Denbighshire		
Safer Conwy and Denbighshire provide	Safer Conwy	Safer Conwy and	Safer Conwy and	The number of Domestic

funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Abuse Victims helped by the service. Satisfaction rates can also be included.
NWP ASB multiagency tasking meeting- chaired by the Chief Inspector for Partnerships	Held every 4 weeks	Emerging and existing ASB matters discussed and plans agreed	NWP/Local Authorities DCC/CCBC/ Third Sector	Reduction in the number of ASB cases reported to the Police and Local Authority
Police ASB Officer, NWP	Ongoing	Full time post	Funded post with NWP CS Dept	Reduction in the number of ASB cases reported to the Police and Local Authority

1.5 Work with MARAC to support high risk vi				
Actions / Initiatives	<b>Target Date</b>	Frequency/ Activity	Agency / Funding	Desired Outcome
Domestic abuse and sexual violence Officer in post who helps to coordinate activity in Conwy and Denbighshire	Funding secured for 2015-2016	Part time coordinator	Grant funding received from the WG for this post. This is ring fenced for this role.	That the business plan required by the Welsh Government helps to bring together responsible authorities and coordinate Activity in Conwy and Denbighshire

Fund 2 full time Independent Domestic	Funding	2 Full time posts	Grant funding is received	The number of victims
Violence Advisor posts (One Denbighshire	secured for		from the PCC and WG to	helped by the IDVA
one Conwy) based with the North Wales	2015-2016		help to fund these posts.	service.
Womens Centre in Rhyl and in Hafan Cymru				
in Conwy.			£75,000 WG ring fenced	Reduction in repeat
			grant	victims of domestic abuse
			<b>£11,126</b> PCC grant applied	
			for via business case.	

1.6 Deal effectively with high risk cases of Do				
Actions / Initiatives	Frequency	Frequency/ Activity	Agency / Funding	Desired Outcome
DA & SV Co-ordinator chairs MARAC Steering group and oversees governance	Ongoing- meetings held every month	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	A MARAC that is run in line with the National standards
CSE awareness	2015-2016	All NWP being given mandatory training on CSE to increase awareness.	North Wales Police via the Onyx Team	Increased awareness
Basic CSE Taxi Driver Awareness in <b>Conwy</b>	25 <sup>th</sup> November 2015	All Taxi Drivers receive input in Conwy by the end of 2015-2016	LA/ NWP/CSP	The number of taxi drivers who receive the input
Denbighshire to carry out similar training	Date Yet to be agreed waiting for Conwy to be completed.			

1.7 Increase the confidence in reporting Domestic Abuse and Sexual Violence					
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	
Safer Conwy and Denbighshire regularly put	2 alerts on	Core role of the Domestic	Funded as in point 1.5	The number of messages	
out media releases on reporting domestic	average per	Abuse and Sexual violence	above.	being sent out to	
abuse and we always back National	month	coordinator		increase awareness	
campaigns.					
Each year on the 25 <sup>th</sup> of November we	25 <sup>th</sup>	Core role of the Domestic	Funded as in point 1.5	Record the type of	
support the International Raising Awareness	November-	Abuse and Sexual violence	above.	activity that has taken	
day.	annual	coordinator to arrange		place	
	event	awareness events/ media			
		releases for the 25 <sup>th</sup> of			
		November.			
Safer Conwy and Denbighshire work with	Monthly	Core role of the Domestic	Funded as in point 1.5	Record the type of	
our Third Sector partners to support	message	Abuse and Sexual violence	above.	activity that has taken	
awareness raising and support the Live Fear	sent out	coordinator		place	
Free All Wales helpline.					

1.8 Increase awareness amongst young people of sexual violence						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding			
Fund a theatre tour in High Schools in Conwy and Denbighshire- highlighting safe relationships and exploring the consequences of consent for both victim and perpetrator in intimate teenage relationships. explaining the need to treat each other with respect. The content also included 'Sexting' and the ramifications of such activity.	Tour in taking place in Dec/January2016	This project is coordinated the Domestic abuse and sexual violence coordinator on behalf of Conwy and Denbighshire,	This is funded by the Youth Crime Prevention Funding from the WG. £12,000 This is a North Wales Project.			

## 2. Combat substance misuse in the area

2.1 Reduce substance misuse				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Controlled Drugs and Chemical Liaison Officer	Daily visits to Pharmacies in North Wales	Focus on substance misuse with partners	NWP	To continue to visits pharmacies on a 6 month rolling programme to ensure all are compliant.
North Wales Police Licensing Officer	Daily visits to Licensed premises in Conwy and Denbighshire	Focus on substance misuse with partners. Responsible for enforcing licensing and test purchases along with the Local Authority.	NWP/ LA Licensing and Trading standards	Well run pub watch schemes Reduction in the number of licenses going to review
Oversee capital applications for the area —to be submitted to Area Planning Board.	Within capital application timeframe- dictated by Welsh Gov	As and when funding is available	Via the CSP/APB	Increase the substance misuse assets within Denbighshire and Conwy.

## 3. Reduce Reoffending

3.1 Community Resolutions				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired outcome
Target repeat offenders (adults) via an Integrated Offender Management (IOM) process. Identifying those who cause the most harm (prolific offenders) and addressing their re-offending behaviour  Targeting young offenders to reduce reoffending by implementing the Denbighshire and Conwy Youth Justice Service plan	Monthly meetings held. Updates	Operation Phoenix, targeting young people identified as being at risk of offending or reoffending and engaging them in positive activity. Partners – Fire and Rescue Service, Education, Youth Justice Service and Police.	NWP/ Probation and Youth Justice Service	Reduction ion repeat offending (Adults and Young people)
Project WISDOM – pilot scheme in Conwy and Denbighshire		Bringing together Police (Public Protection Officers, PPU) and Probation (Sexual Offenders and Violent Offenders Unit Officers, SOVU) to work within Local Authority building. Strengthening the reoffending response in relation to high risk offenders. Also piloting a change in offender contact with Probation Officers which is moving to contact to dedicate Police buildings across both counties. Partners- Probation Wales, Police and Social Services.	NWP/Probation/SSD	Better coordinated response

3.2 Youth Justice Activity				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Via the Youth Crime Prevention Grant we fund and monitor activity on the following:  Preventing and Deterring Offending Youth Restorative Justice Officer Careers Wales Officer Catspaw Theatre Tour Monitoring Prolific Offenders Deter Project  All projects are commissioned via the Local Authority Youth Justice Service except for the Theatre Tour.	Funding secured via the Regional approach to this funding for 2015-2016	Activity is reported on every six months to the WG	Overall reduction in the number of repeat Youth Offenders.  This is all funded via the ring fenced grant from the WG. Each year as a North Wales group we are required to submit a Regional business case to WG. Total amount of ring fenced funding allocated to Conwy and Denbighshire £359,998	Reduction in Youth Offending

## **Local priorities**

4.1 Provide appropriate response to environmental cri				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Local Authority will continue to contract and manage the Kingdom Security enforcement company.	Reviewed annually via SLA's	To issue fixed penalty notices for littering and dog fouling and other FPN crimes.  LA Manages hotspots	Self funding via payment of fines.	Zero tolerance to Littering and dog fouling with enforcement used to back up the policy.  Denbighshire to continue with the high profile campaign
4.2 Reduce crime linked to licensed premises and taxis				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Licensing Officer NWP  Licensing Officers DCC/CCBC	Ongoing	Focus on substance misuse with partners. Responsible for licensing and test purchases.  Control of Licensed premises Monitoring and enforcing taxi's	NWP/ LA	Better control of Licensed premises.  Fewer vehicles failing vehicle checks.  Number of failed Test purchases.
Targeting of accommodation above takeaways in Denbighshire				
Reduction in the Number of Accidental Dwelling fires	Annual action	Reduce incidence and impact of Accidental Dwelling Fires, continue scoping of other potential Memorandum Of	NWFRS/CSP	Increase in the number of other agency referrals

		Understanding sources Delivery of 8,000 HFSC within the Counties of Conwy-Denbighshire with a minimum of 50% originating from agency referrals.		
Cook safely Project- NWFRS	August 2015-Feb 2016	Carry out a "We don't want to come dine with you "campaign in the Conwy and Denbighshire area between August and February 2015-16 to encourage people aged between 18-64 to 'cook safely'.  The <i>overall objective</i> of the campaign is to decrease the number of cooking related accidental fires in the Conwy and Denbighshire region.	NWFRS/CSP	Reduction in the number of accidental fires caused by cooking. The communications objective is to make at least 1000 people aged between 18-64 to be more aware of the consequences of leaving cooking unattended through face to face engagement between the dates the campaign was carried out
Develop a Night time economy action plan for key dates	Plan will be in place by November 2015 Awaiting approval from APB	To map out all of the key dates within the night time economy and to access SMAT funding to support the activity.	CSP- all agencies contributing	NTE action plan in place for 2015-2016 and 2016- 2017

4.3 Improve confidence in reporting ASB to LA				
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome
Safer Conwy and Denbighshire will improve the	All LA		LA	Improved online reporting
online reporting mechanisms for this via their	websites			
Corporate websites. All processes will be written in	are being			
plain language.	reviewed in			
	2015-2016			
	to update			
	the			
	Community			
	Safety			
	Information.			